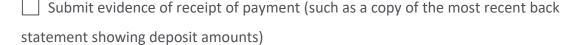


## **Utility Assistance**

Duquesne Light Company customers can apply for Customer Assistance Programs (CAP)

Please bring all the following documents:

1. A copy of your shut-off notice
2. Identification:
Photo ID or
Social Security Card
<b>3. Proof of income:</b> Proof of income and wages of all household members who are 18-year old
or older within the last 30 days:
Most recent paystub showing year-to-date earnings
Two paychecks if paid bi-weekly
Four paychecks if paid weekly
<ul> <li>If year-to-date earnings are not included on the paystub, then bring a letter from</li> </ul>
the employer stating year-to-date earnings
<ul> <li>If you are a new employee and do not yet have a paystub, then submit a letter</li> </ul>
from your employer stating your hire date and salary
<b>4. All forms of benefit income</b> , including pension, social security, disability, unemployment,
welfare and survivor benefit:
Copies of award letter(s).
Copies of the most recent benefit check(s) will be accepted.
5. Proof of Child Support
Submit a copy of the written agreement stating the amount of financial support and the
period of time over which it will be received



- 6. COMPASS printout stating any benefits received, including SNAP and cash assistance
- 7. Printout of previous consecutive 6 months payment history