



CATHOLIC CHARITIES, DIOCESE OF PITTSBURGH

# ***ANNUAL REPORT***

***2022-2023***



WITH YOUR SUPPORT, WE'RE READY

*A message from:*



## CHRISTOPHER SCOLETTI

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*President of the Board of Directors,  
Catholic Charities, Diocese of Pittsburgh*

These pages tell a story – the story of how important our supporters are to Catholic Charities, the communities we serve and the lives we restore together.

Not only did your contributions allow us to help more than 23,000 individuals last fiscal year, but your support empowers us to be ready to meet each person where they are and guide them to long-term solutions.

As I close my second year as President of the Board of Directors, I recognize that I have been blessed to have been surrounded by fellow board directors who are 100 percent committed to this powerful work, giving their time, talent and treasure to serve the distressed and vulnerable. They inspire me.

I'm further awed by the work of the Catholic Charities team. Their daily commitment to affirming the dignity of every person they serve and finding creative ways to prevent or break the cycle of generational poverty reminds me that hope is not simply wishful thinking. Their examples compel me beyond the standard fiduciary responsibilities that accompany board service and into a passionate commitment that drives me to give more, to ask for more, to tell the story more and to see our impact more clearly, uplifting each client we serve.

This is God's work. Thank you so much for supporting and growing it.

As you review this annual report, please know the critical role you have in this work as our donors. During fiscal year 2023, 43 percent of Catholic Charities annual operating revenue came from the support of individuals, corporations and foundations.

On behalf of the Board of Directors, thank you for your commitment to advancing this work.

In gratitude,

A handwritten signature in black ink that reads "Christopher Scoletti". The signature is written in a cursive, flowing style.

Christopher Scoletti

*A message from:*

## SUSAN RAUSCHER

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*Executive Director,  
Catholic Charities, Diocese of Pittsburgh*

In the pages that follow, you will find key numbers and statistics from the last fiscal year that show who we serve, how we serve and the tremendous support we receive to restore lives and strengthen communities.

As you read these metrics, I hope you'll do so with a name in mind: Trina. She – and the tens of thousands of people who came to us this past year – is the why we serve.

Trina's childhood was violent, and her marriage was too. She never thought about a different kind of life, but when she confided to a neighbor that she was pregnant, he told her about Catholic Charities. She didn't believe him. It took four tries before she stayed on the line long enough for us to answer her call. That afternoon, we helped her find safe shelter, introduced her to our pregnancy and parenting team and began a relationship that has led to permanent

housing, counseling and baby supplies.

“Calling you is the scariest thing I've ever done,” Trina says. “If you'd told me to come back later, I wouldn't have.”

Her courage is emblematic of every person in distress who comes to us in hope. That we were able to respond to her immediate need and guide her to self-sufficiency is demonstration of how our supporters transform lives through their generosity.

Thank you. Thank you for your trust in us, your hope for our communities and the many ways you fuel the work we do.

With your support, we're ready.



Susan Rauscher



Scan for special thank you messages from Christopher and Susan [ccpgh.org/thank-you](https://ccpgh.org/thank-you)

# CATHOLIC CHARITIES, DIOCESE OF PITTSBURGH



## OUR MISSION

Inspired by Jesus' teachings and focused on lasting solutions, we serve our communities' critical needs with compassion, healing and hope.

## WHO WE SERVE

We meet the diverse needs of communities we serve in Allegheny, Beaver, Butler, Greene, Lawrence and Washington counties.

In fiscal year 2022-2023 that meant serving 23,448 people through 314,142 acts of service.

## OUR SERVICES

We determine what programs and services we offer by filling critical gaps in local, unmet need. We do not duplicate services unless needs remain significant. Whether we're offering immediate help or extended case management, our culture of care is the high standard of service we extend to each person before us.

We were thrilled this past year to have been recognized by the Pittsburgh Business Times as a Best Place to Work in southwestern Pennsylvania. The honor reflects our team's enthusiasm for the work we're honored to do on behalf of our communities and the support we receive from each other, guidance from our Board of Directors and those who contribute to our mission.



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## OUR DISTINCTIVE

One of the greatest dangers that threaten any of us is poverty of imagination. Without vision to see fresh starts, it's easy to fall into perpetual emotional, physical and spiritual lack.

Our team is humbled to welcome any person regardless of background or story at their point of need and offer the opportunity to imagine things not as they are but as they could be.

Sometimes, those who come to us can move forward with one-time basic needs assistance or disaster relief. For those who are spiraling into generational poverty or have known nothing else, we're here to help make a new way forward.

We are champions of potential.

We are champions of long-term solutions.

# IMMEDIATE HELP

Not everyone needs long-term encouragement. For some, help getting through a temporary loss of income or rebuilding after a disaster is enough to return to self-sufficiency.

## BASIC NEEDS ASSISTANCE

Without the basics like housing, food or safe shelter, there is no living, only surviving day to day. We help meet basic needs such as essential provisions, rental and utility assistance for residents in Southwestern Pennsylvania living within 200% of the Federal Poverty Guideline.



## DISASTER RELIEF

Catastrophe can come to any one of us. We provide disaster relief services for those who are referred to us by the Red Cross, the United Way, the City of Pittsburgh, county governments, and others.

After homes are condemned, flooded or destroyed by fire, we combine resources and referrals to help those who have been affected by a disaster find longer-term solutions.

### ALL ONE-TIME ASSISTANCE, INCLUDING BASIC NEEDS AND DISASTER RELIEF:

**778**  
CLIENTS SERVED

**1,952**  
ACTS OF SERVICE

## INFORMATION & REFERRAL

Catholic Charities welcomes all people who come to us in need. Sometimes, however, there are other trusted agencies who are better able to meet their specific areas of concern. For those individuals, we connect them to other experts in care.



**12,362**  
CLIENTS SERVED

**13,641**  
ACTS OF SERVICE



“

***I've been calling all over the city to find help. You're the first people to return my call, and I know what to do now.***

Kerrie H.

”

- ◀ Kerrie called us because her kindergartner was still sleeping in a crib, the only bed she had for him. Because we do not maintain a supply of furniture, we often refer those who need the essentials to others we trust, such as the Blessing Board. Today, Kerrie's son is sleeping comfortably in his first big boy bed.

# LASTING SOLUTIONS

It is neither cost-effective nor respectful to answer the same crisis with the same client repeatedly. Instead of treating the symptom and offering transactional support only, we look for long-term solutions that lead to lasting relief. We recognize that challenge and conflict come to us all. We also believe that working in partnership with our clients, we can move them from incapacity to empowerment.

## CASE MANAGEMENT

Stability is our goal for each client. More than 90% of our acts of service foster self-sustaining outcomes, and most of our programs and services feature long-term sufficiency as the primary goal. In fact, we offer case management to pursue stability to 100% of our clients. Recognizing that the most urgent issues our clients face are often symptomatic of more complex issues, we work with each client to understand root causes of need. In partnership, we then create incentivized plans of success, defined on their own terms, but often including effective budgeting, new or better employment, stable housing, basic life skills and employment training.



### OUR GOALS FOR CLIENT SUCCESS

- Affirm dignity with holistic assessment of mind, body and spirit
- Reduce navigation of crisis to crisis
- Weaken generational poverty

### OUR GOALS COMMUNITY IMPACT

- Reduce trauma-related crises
- Reduce resources spent on recurring challenges



## COUNSELING

Emotional health is the foundation upon which everything else is built. Catholic Charities licensed professionals offer creative solutions to trauma, counseling and therapy on a sliding scale fee basis. We offer both in-person and teletherapy and address anxiety, depression, anger management, coping skills for children facing significant changes and support for separated or divorced parents.

For clients in our case management and residential care programs, we also offer arts therapy for those who struggle to express previous trauma.



**461**  
CLIENTS SERVED

**4,137**  
ACTS OF SERVICE



## FREE MEDICAL & DENTAL CARE

We believe every person deserves ready access to high-quality health care. Catholic Charities Free Health Care Center provides routine and advanced medical and dental care free of charge for adults who live within 250 percent of the Federal Poverty Guideline or who face significant barriers to access care. Through a Volunteer in Medicine model, our experienced health care team offers primary medical and dental care, ophthalmology, audiology, cardiology, gynecology, periodontics and other specialties. We also help patients find affordable medications and access to diagnostic tests.



**199** MEDICAL PATIENTS SERVED

**6,855** MEDICAL ACTS OF SERVICE

**315** DENTAL CLIENTS SERVED

**2,289** DENTAL ACTS OF SERVICE

▲  
It's been almost a dozen years since Dr. Eugene Lechmanick saw his first patient at Catholic Charities Free Health Care Center as a volunteer medical provider. "I keep coming back," he says, "because I can do what I love: talking to patients and concentrating on the person directly in front of me."

With more than 45 years of experience as a family practice physician, Dr. Lechmanick shares his expertise and experience alike with patients and medical students who are interested in participating in community medicine.

"The teaching opportunities are great," he says. "I've seen a lot that I can share with them that would otherwise take them years to learn on their own."

He appreciates the FHCC as a ready resource of expert care for those who "are underserved, undertreated, or just don't have the means to get the care they need."

During his time with the center, he's stabilized acute illnesses, answered routine health concerns and guided patients to more advanced referred care. "It's important to me that people know how hard the nurses and staff work on behalf of our patients. The question is always, 'How can we help? Is it a vaccination? A referral? Tests or access to prescriptions?' Whatever the question, the answer is always that the team works to do it."

## GISMONDI JOB TRAINING PROGRAM (PILOT)

Many in our communities have a desire to work and build equity but have limited employable skills for jobs that pay a living wage. Launched with a legacy gift from The Gismondi Foundation, this new program provides hands-on broadband telecommunications training at no cost to students. Moreover, graduates have access to a collaborative pipeline of industry partners who are eager to fill open positions, beginning at \$22-\$25 an hour.



**6**  
CLIENTS SERVED

**245**  
ACTS OF SERVICE

“  
*Enrolling in the [Gismondi] Job Training Program has been a life-changing decision for me. I'm grateful for the supportive and encouraging environment of the program which has helped me grow both personally and professionally. The impact it had on my life is truly invaluable.*

Program graduate



## HOUSING AND SHELTER SERVICES

Safe shelter is increasingly becoming harder to access for many in southwestern Pennsylvania as availability to affordable housing decreases. Our housing and shelter services include residential shelter for families and individuals without homes, including veterans. We also provide assistance with rent and eviction avoidance for those whose only alternative is living on the streets.



**294**  
CLIENTS SERVED

**22,857**  
ACTS OF SERVICE

▲  
Gavin is Pittsburgh born and bred, but as an adult, he moved to Philadelphia for new opportunities. When his marriage and health failed, he decided home was where he wanted to be. However, after years away, things were more challenging than he had anticipated and he found himself an emergency men's shelter.

In 2016, we welcomed Gavin to St. Joseph House of Hospitality and let him know he had all the time he needed with us. Through the safe space and case management we offered, he began to make steady improvements. He gained strength physically, but truly thrived in fellowship with other residents. He became a fixture of the "Porch Crew," enjoying camaraderie, trading barbs and jokes with friends and serving as our first set of eyes on anything out of the ordinary in the neighborhood.

Gavin loved living with his friends and had no concrete

plans to leave. The community he had formed was his biggest treasure, and he wondered if living by himself was a good idea.

One of the distinctives at St. Joe's is our Aftercare Program. We recognize the transition from living in community to living independently can be a time of heightened risk. For six months following a discharge, our team offers continued case management and psychological support. It helps to reinforce the idea that living independently does not need to mean living in isolation – Gavin's biggest concern.

This past year, he learned of affordable apartments close to his friends at St. Joe's. Although the idea was bittersweet, he decided to apply. Very shortly, he was approved. And the location? Directly across the street from his beloved porch.



Scan for a special thank you from the Pregnancy & Parenting Support team [ccpgh.org/thank-you](https://ccpgh.org/thank-you)



## PREGNANCY AND PARENTING SUPPORT

Parenting is challenging no matter what resources are available or personal background. Our Roselia Pregnancy and Parenting Support program is one of our most important areas of service and is emblematic of our work overall – serving the most vulnerable among us. We provide non-judgmental pregnancy and parenting assistance for single moms, struggling families and new parents through supportive counseling, parental education and tangible goods.



**510**  
CLIENTS SERVED  
**4,082**  
ACTS OF SERVICE

▲  
Paying bills might not be the thing most households look forward to, but for Carina, it doesn't get much more exciting.

She reached out to Catholic Charities when she was pregnant with her third child and knew she and her husband did not have the resources to provide a newborn a safe and healthy beginning. She enrolled in our Roselia Pregnancy and Parenting Support program. In addition to the material support she had hoped for, she also learned important infant milestones, proper nutrition and the life skills necessary to maintain a household.

Over several months, she and her caseworker developed a high level of trust. During one meeting, Carina shared that despite the support we had provided, she remained terrified at the thought of her baby's arrival.

The truth was she suspected her husband could meet at least their children's basic needs. Instead of providing for his family, however, his income paid for his substance

addiction. Worse, when he used drugs, he became abusive. The physical violence was bad, but in many ways the emotional violence was worse. She routinely heard that she was worthless, lazy, incapable and useless. After a while, she agreed.

Her case worker let her finish and asked Carina to look directly at her. "I'm proud of you," she said. And then she said it again. And again. With each successful meeting and new parenting skill learned through our program, Carina hears the same positive reinforcement. It's now the bigger truth in her life.

Today, Carina continues to work with Catholic Charities on how best to raise a healthy family in a safe environment. She's made a lot of changes, has a job of her own, and now knows how to budget her monthly bills. She says making certain she can pay each bill as it comes in is one of the most exciting things she does. She knows she is capable, proactive and industrious.

## REFUGEE SUPPORT

In parallel with our case management services, we support those who have had to leave their country of origin due to conflict or crisis. In addition to providing essential supplies, we offer individual and family counseling to help identify and process trauma and guide newcomers to greater stability.



**144**  
CLIENTS SERVED  
**1,38**  
ACTS OF SERVICE

## SENIOR SUPPORT

We believe we're all called to honor those who have gone before us, affirm their dignity and care for their need in their later years. As the Area Agency on Aging in Lawrence County, our program Challenges: Options in Aging provides individualized support services, protective services, daily meals, in home care, recreational and social opportunity, fitness centers and a computer lab.

We additionally support seniors in need of basic necessities, including residential care for older men without shelter, utility assistance and health care.



**1,937**  
CLIENTS SERVED  
**186,634**  
ACTS OF SERVICE

# COMMUNITY OUTREACH

No one should go without during the most important moments of year. Working with volunteers and other supporters, we work to deliver the holiday meals, gifts and traditions to encourage families to gather in joy. We also ensure that young students can begin their school year in expectation of success and not held back by lack.

	THOSE SERVED	ACTS OF SERVICE
THANKSGIVING DELIVERIES	500	131
CHRISTMAS LOVING HEARTS GIFTS	505	1,262
FAMILY CHRISTMAS PLAN	244	882
BACKPACKS FOR STUDENTS	56	121
EASTER BASKET DELIVERIES	100	100

# ANNOUNCING **CATHOLIC CHARITIES LEGACY OF HOPE SOCIETY**

The question isn't if we as individuals will leave a legacy. The question is what sort of legacy will we leave.

We're pleased to announce the creation of Catholic Charities Legacy of Hope Society, a circle of visionaries dedicated to ensuring the enduring success of meeting need and creating solutions. Members of this group choose to include the agency in their wills, a decision that transcends their lives, impacting generations not yet born.

Dolores and Jacob Dvorak made such a commitment. During their lifetimes, their Catholic faith served as a bedrock. It was an inheritance they received from their parents and passed along to their six children. It also fueled how they viewed the world and their roles in it. They believed the greatest gift they could provide their children was a solid education and then share the remainder of their assets with those less fortunate – which they did. 70 percent of their assets went to organizations whose missions are to serve those in need. Catholic Charities is humbled and honored to be one of their recipients. Their generosity isn't simply a financial gift; it's a pledge of faith, an investment in the believe that our mission will continue to transform lives many years into the future.



We invite you to consider the profound impact you can make. Your decision to include us in your will is not simply transactional; it is a promise to be a continuing force for good in a world that so badly needs it.



For more information on planned giving or if you are interested in joining the Legacy of Hope Society, please call **Angie Zambito Hill** at **304-281-0118**.

# THE CAMPAIGN FOR COMPASSION CORNER

Recognizing that recent years have introduced new and complex challenges to those whose lives were formerly secure and further exacerbated the situations of those already in distress, Catholic Charities is investing considerable energy, planning and investment into its next era of service.

We are moving into new space in downtown Pittsburgh that we're calling Compassion Corner that will allow us to

- Enhance existing programs
- Collaborate with strong providers
- Serve as an ideas incubator to introduce fresh solutions throughout southwestern Pennsylvania.

Our goal is to expand our impact by 33 percent, serving 20,000 more people by 2027.

New programming will include early involvement mental wellness, crisis case management and monthly medical and dental screenings for those served by Red Door Ministries and the formal establishment and expansion of the Gismondi Job Training Program.

We are currently in the final days of the quiet phase of our capital campaign and are so grateful for the support of those who share our vision.



Scan to see our plan in action  
[ccpgh.org/compassion-corner](https://ccpgh.org/compassion-corner)



GOAL  
**\$17,000,000**

## FUNDRAISING REPORT

- Based on revenue that has been committed to the campaign.
- \$17 million fundraising goal to support new building acquisition, renovation, and new and expanded programming plus a collaboration with Gift of Mary, a new shelter for women fleeing violence.

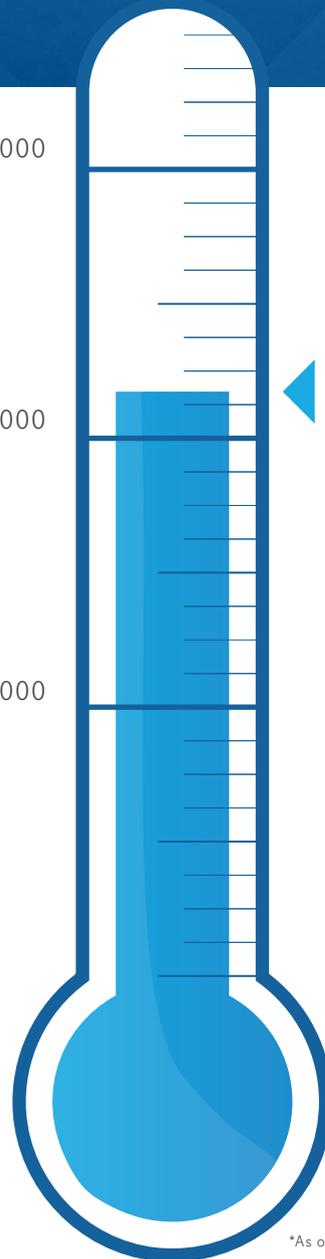
\$15,000,000

\$10,000,000

\$5,000,000

RAISED\*  
**\$10,187,681**

**100%** *board  
& staff*  
**PARTICIPATION**

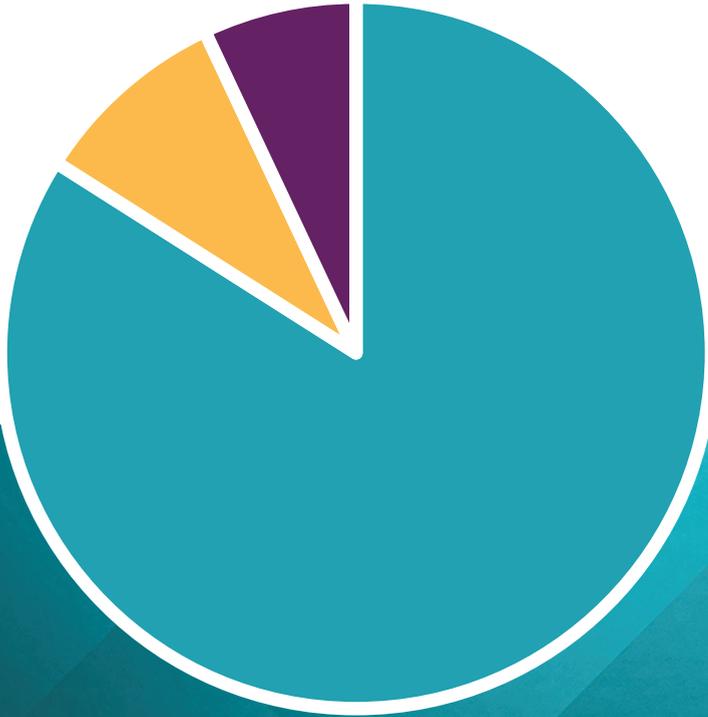


\*As of December 19, 2023

# FINANCIAL OVERVIEW

## CATHOLIC CHARITIES, DIOCESE OF PITTSBURGH

	2023	2022
<b>SUPPORT, REVENUE, AND OTHER GAINS</b>		
Government contracts and programs	\$ 5,322,297	\$ 5,275,821
Donations and bequests	6,895,835	2,806,562
In-kind contributions	702,552	785,050
Special events	154,118	775,742
Diocese of Pittsburgh	779,130	733,064
United Way	405,152	958,686
Program service fees	344,621	309,093
Investment income (loss)	607,754	(1,512,702)
Gain on sale of building	676,859	-
PPP loan forgiveness income	-	752,800
Miscellaneous income	42,911	305,877
Net assets released from restrictions	-	-
<b>Total support, revenue, and other gains</b>	<b>15,931,229</b>	<b>11,189,993</b>
<b>EXPENSES</b>		
Program	\$ 11,269,098	\$ 10,632,040
Administration	1,152,214	1,131,053
Fundraising	934,299	852,111
<b>Total expenses</b>	<b>13,355,611</b>	<b>12,615,204</b>
<b>NET ASSETS</b>		
Increase (decrease) in net assets	\$ 2,575,618	\$ (1,425,211)
Net assets, beginning of year	17,448,966	18,874,177
<b>Net assets, end of year</b>	<b>20,024,584</b>	<b>17,448,966</b>



### FUND SPENDING

- PROGRAM SERVICES
- ADMINISTRATION
- FUNDRAISING

**83¢** *out of every*  
**\$1.00** *goes to*  
**SERVING CLIENTS**

◀ We are pleased to have once again earned Charity Navigator's top ranking with a perfect score of 100 out of 100, based on financial stability, efficiency and sustainability.

# FINANCIAL OVERVIEW

## CATHOLIC CHARITIES FREE HEALTH CARE CENTER

Our Free Health Care Center is a subsidiary of Catholic Charities.

	2023	2022
<b>SUPPORT, REVENUE, AND OTHER GAINS</b>		
Donations and bequests	\$ 1,280,881	\$ 329,280
In-kind contributions	212,939	291,593
Special events	61,974	69,284
Diocese of Pittsburgh	61,974	61,368
United Way	9,589	10,779
Interest income	40,098	85,905
Investment gain (loss)	78,769	(540,337)
Miscellaneous	-	182,028
Net assets released from restrictions	-	-
<b>Total support, revenue, and other gains</b>	<b>1,700,575</b>	<b>489,900</b>
<b>EXPENSES</b>		
Program	\$ 1,384,550	\$ 1,201,454
Administration	209,322	163,580
Fundraising	42,665	51,816
<b>Total expenses</b>	<b>1,636,537</b>	<b>1,416,850</b>
<b>NET ASSETS</b>		
Increase (decrease) in net assets	\$ 64,038	\$ (926,950)
Net assets, beginning of year	2,424,606	3,351,556
<b>Net assets, end of year</b>	<b>2,488,644</b>	<b>2,424,606</b>



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**84¢** *out of every*  
**\$1.00** *goes to*  
**TREATING PATIENTS**



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